

VCONNECT SERVICE ACCOUNT

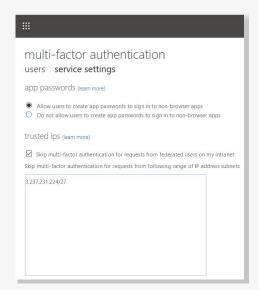
Initially the service account must be a Global Administrator during the Validation Stage.

Multifactor Authentication and Role Reduction is recommended after the first phase for ongoing User Provisioning and Auto Attendant or Call Queue number Assignments.

MFA SERVICE SETTINGS

Multifactor Authentication Service Settings

White-list the following IP **3.237.231.224/27** from the MFA service Settings.



ADMINISTRATIVE ROLE REDUCTION

Role Reduction for user provisioning requires User Admin, Teams Admin and Skype For Business Admin.

Mar	nage roles
	oles give users permission to view data and complete tasks in admin centers. ers only the access they need by assigning the least-permissive role.
Learn m	ore about admin roles
Use	r (no admin center access)
Adr	nin center access
unli	pal readers have read-only access to admin centers, while Global admins have mited access to edit all settings. Users assigned other roles are more limited in t they can see and do.
✓	Skype for Business admin ①
✓	Teams service admin ①
~	User admin ①
	Exchange admin ①
	Global admin ①
	Global reader ①
	Helpdesk admin ①
	Service support admin ①