

FEATURE	STATUS	NOTES	
STANDARD CALLS			
PSTN INBOUND	SUCCESS	AILURE	
PSTN OUTBOUND	SUCCESS	AILURE	
STANDARD VOICE MAIL			
PSTN TO VOICEMAIL (NO PICKUP)	SUCCESS	AILURE	
INTERNAL TEAMS TO VOICEMAIL (NO PICKUP)	SUCCESS	AILURE	
CALL FORWARDING			
CALL FORWARDING TO PSTN	SUCCESS	AILURE	
CALL FORWARDING TO INTERNAL TEAMS USER	SUCCESS	AILURE	
TRANSFERS			
TEAMS TO TEAMS TRANSFER	SUCCESS	AILURE	
PSTN TO TEAMS, TRANSFER TO TEAMS	SUCCESS	AILURE	
PSTN TO TEAMS, TRANSFER RETURN	SUCCESS	AILURE	
PSTN TO TEAMS, TRANSFER TO CALL QUEUE	SUCCESS	AILURE	
INTERNAL TEAMS TO TEAMS, TRANSFER TO CALL QUEUE	SUCCESS	AILURE	
PSTN TO TEAMS, TRANSFER TO AUTO ATTENDANT	SUCCESS	AILURE	
INTERNAL TEAMS TO TEAMS, TRANSFER TO AUTO ATTENDANT	SUCCESS	AILURE	
INTERNAL TEAMS TO TEAMS, TRANSFER TO TEAMS	SUCCESS	AILURE	
INTERNAL TEAMS TO TEAMS TRANSFER RETURN	SUCCESS	AILURE	
PSTN TO TEAMS, TRANSFER TO PSTN	SUCCESS	AILURE	
PSTN TO TEAMS, CONSULT THEN TRANSFER	SUCCESS	AILURE	
INTERNAL TEAMS TO TEAMS, CONSULT THEN TRANSFER	SUCCESS	AILURE	
PSTN TO TEAMS, TRANSFER TO VOICEMAIL	SUCCESS	AILURE	
INTERNAL TEAMS TO TEAMS, TRANSFER TO VOICEMAIL	SUCCESS	AILURE	



FEATURE	STATUS		NOTES
CALL PARKING			
PTSN CALL PARK	SUCCESS	FAILURE	
INTERNAL TEAMS TO TEAMS CALL PARK	SUCCESS	FAILURE	
AUTO ATTENDANT AND CALL QUEUE			
PTSN TO AUTO ATTENDANT	SUCCESS	FAILURE	
Step 1 of AA+CQTesting - PSTN	3000233	TAILOIL	
AUTO ATTENDANT TO CALL QUEUE	SUCCESS	FAILURE	
Step 2 of AA+CQTesting - PSTN	3000133	TAILORL	
CALL QUEUE TO AGENT	SUCCESS	FAILURE	
Step 3 of AA+CQTesting - PSTN	3000133	TAILORL	
CALL QUEUE THEN ANSWERED BY AGENT, THEN TRANSFER TO INTERNAL TEAMS USER	SUCCESS	FAILURE	
Step 4 of AA+CQTesting - PSTN			
CALL QUEUE NO ANSWER, BACK TO AUTO ATTENDANT	SUCCESS	FAILURE	
Step 5 of AA+CQTesting - PSTN			
INTERNAL TEAMS TO AUTO ATTENDANT	SUCCESS	FAILURE	
Step 1 of AA+CQTesting - Internal			
AUTO ATTENDANT TO CALL QUEUE	SUCCESS	FAILURE	
Step 2 of AA+CQTesting - Internal	0000200	.,	
CALL QUEUE TO AGENT	SUCCESS	FAILURE	
Step 3 of AA+CQTesting - Internal	3000233	TAILONE	
CALL QUEUE THEN ANSWERED BY AGENT, THEN TRANSFER TO INTERNAL TEAMS USER	SUCCESS	FAILURE	
Step 4 of AA+CQTesting - Internal			
CALL QUEUE NO ANSWER, BACK TO AUTO ATTENDANT	SUCCESS	FAILURE	
Step 5 of AA+CQTesting - Internal	1100100		
OPTIONAL STEPS: TEST AA OPTIONS FOR:			
TRANSFER TO OPERATOR	SUCCESS	FAILURE	
TRANSFER TO USER	SUCCESS	FAILURE	
Use number option, Voice (Number), Voice (Title)			



TRANSFER TO CQ Use number option, Voice (Number), Voice (Title) TRANSFER TO AA Use number option, Voice (Number), Voice (Title) DIAL BY VOICE Use number option, Voice (Number), Voice (Title) DIAL BY VOICE Use number option, Voice (Number), Voice (Title) CALL QUEUE DIRECT FROM IPSIN STOP JO COTTESTING - PSTN CALL QUEUE THEN TRANSFER INTERNALLY USER STEP JO COTTESTING - PSTN CALL QUEUE THEN TRANSFER INTERNALLY USER STEP JO COTTESTING - Internal CALL QUEUE THEN TRANSFER INTERNALLY USER STEP JO COTTESTING - Internal CALL QUEUE THEN TRANSFER INTERNALLY USER STEP JO COTTESTING - Internal CALL QUEUE THEN TRANSFER INTERNALLY USER STEP JO COTTESTING - Internal CALL QUEUE THEN TRANSFER INTERNALLY USER STOP JO COTTESTING - Internal CALL QUEUE THEN TRANSFER INTERNALLY USER STOP JO COTTESTING - Internal CALL QUEUE THEN TRANSFER INTERNALLY USER STOP JO COTTESTING - Internal CALL QUEUE THEN TRANSFER INTERNALLY USER STOP JO COTTESTING - Internal CALL QUEUE THEN TRANSFER INTERNALLY USER STOP JO COTTESTING - Internal CALL QUEUE THEN TRANSFER INTERNALLY USER STOP JO COTTESTING - Internal CALL QUEUE THEN TRANSFER INTERNALLY USER STOP JO COTTESTING - Internal CALL QUEUE THEN TRANSFER INTERNALLY USER STOP JO COTTESTING - Internal CALL QUEUE THEN TRANSFER INTERNALLY USER STOP JO COTTESTING - Internal CALL QUEUE THEN TRANSFER INTERNALLY USER STOP JO COTTESTING - Internal SUCCESS FAILURE STRUCTURE TRANSFER INTERNAL TRANSFER INTERN	FEATURE	STATUS		NOTES
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Step 2 of CQTesting - Internal CALL QUEUE THEN TRANSFER INTERNALLY USER Step 3 of CQTesting - Internal CALL GROUPS FROM APP SIMULTANEOUS RING SUCCESS FAILURE HEIRARCHICAL RING SUCCESS FAILURE RING THEN FORWARD SUCCESS FAILURE BASIC FORWARD SUCCESS FAILURE TEAMS MEETING AUDIO CONFERENCING SUCCESS FAILURE SUCCESS FAILURE FAILURE FAILURE FAILURE FAILURE SUCCESS FAILURE SUCCESS FAILURE	CALL QUEUE TO AGENT	SUCCESS	FAILURE	
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HEIRARCHICAL RING SUCCESS FAILURE RING THEN FORWARD SUCCESS FAILURE BASIC FORWARD SUCCESS FAILURE TEAMS MEETING AUDIO CONFERENCING SEND OUT MEETING INVITATION SUCCESS FAILURE	CALL GROUPS FROM APP			
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BASIC FORWARD SUCCESS FAILURE TEAMS MEETING AUDIO CONFERENCING SEND OUT MEETING INVITATION SUCCESS FAILURE	HEIRARCHICAL RING	SUCCESS	FAILURE	
TEAMS MEETING AUDIO CONFERENCING SEND OUT MEETING INVITATION SUCCESS FAILURE	RING THEN FORWARD	SUCCESS	FAILURE	
SEND OUT MEETING INVITATION SUCCESS FAILURE	BASIC FORWARD	SUCCESS	FAILURE	
	TEAMS MEETING AUDIO CONFERENCING			
JOIN MEETING VIA TEAMS SUCCESS FAILURE	SEND OUT MEETING INVITATION	SUCCESS	FAILURE	
	JOIN MEETING VIA TEAMS	SUCCESS	FAILURE	



FEATURE	STATUS		NOTES	
TEAMS MEETING AUDIO CONFERENCING CONTINUED >>>				
JOIN MEETING VIA AUDIO CONFERENCING BRIDGE	SUCCESS	FAILURE		
RECORD MEETING	SUCCESS	FAILURE		
SHARE FILES	SUCCESS	FAILURE		
Check for internal and external access	3000233	TATEORE		
TAKE NOTES	SUCCESS	FAILURE		
Check for internal and external access				
TEAMS MEETING ROOM				
SEND OUT MEETING INVITATION FROM THE MEETING ROOM	SUCCESS	FAILURE		
JOIN MEETING VIA TEAMS	SUCCESS	FAILURE		
JOIN MEETING VIA AUDIO CONFERENCING BRIDGE	SUCCESS	FAILURE		
RECORD MEETING	SUCCESS	FAILURE		
SHARE FILES	SUCCESS	FAILURE		
Check for internal and external access	1100100			
TAKE NOTES	SUCCESS	FAILURE		
Check for internal and external access	3000233	.,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,		

Misc pending: outbound caller id number manipulation, inbound caller id NAME display on desktop phones (works on softphone and mobile client).