

FEATURE	STATUS	NOTES
STANDARD CALLS		
PSTN INBOUND	SUCCESS	FAILURE
PSTN OUTBOUND	SUCCESS	FAILURE
STANDARD VOICE MAIL		
PSTN TO VOICEMAIL (NO PICKUP)	SUCCESS	FAILURE
INTERNAL TEAMS TO VOICEMAIL (NO PICKUP)	SUCCESS	FAILURE
CALL FORWARDING		
CALL FORWARDING TO PSTN	SUCCESS	FAILURE
CALL FORWARDING TO INTERNAL TEAMS USER	SUCCESS	FAILURE
TRANSFERS		
TEAMS TO TEAMS TRANSFER	SUCCESS	FAILURE
PSTN TO TEAMS, TRANSFER TO TEAMS	SUCCESS	FAILURE
PSTN TO TEAMS, TRANSFER RETURN	SUCCESS	FAILURE
PSTN TO TEAMS, TRANSFER TO CALL QUEUE	SUCCESS	FAILURE
INTERNAL TEAMS TO TEAMS, TRANSFER TO CALL QUEUE	SUCCESS	FAILURE
PSTN TO TEAMS, TRANSFER TO AUTO ATTENDANT	SUCCESS	FAILURE
INTERNAL TEAMS TO TEAMS, TRANSFER TO AUTO ATTENDANT	SUCCESS	FAILURE
INTERNAL TEAMS TO TEAMS, TRANSFER TO TEAMS	SUCCESS	FAILURE
INTERNAL TEAMS TO TEAMS TRANSFER RETURN	SUCCESS	FAILURE
PSTN TO TEAMS, TRANSFER TO PSTN	SUCCESS	FAILURE
PSTN TO TEAMS, CONSULT THEN TRANSFER	SUCCESS	FAILURE
INTERNAL TEAMS TO TEAMS, CONSULT THEN TRANSFER	SUCCESS	FAILURE
PSTN TO TEAMS, TRANSFER TO VOICEMAIL	SUCCESS	FAILURE
INTERNAL TEAMS TO TEAMS, TRANSFER TO VOICEMAIL	SUCCESS	FAILURE

FEATURE	STATUS	NOTES
CALL PARKING		
PTSN CALL PARK	SUCCESS	FAILURE
INTERNAL TEAMS TO TEAMS CALL PARK	SUCCESS	FAILURE
AUTO ATTENDANT AND CALL QUEUE		
PTSN TO AUTO ATTENDANT	SUCCESS	FAILURE
Step 1 of AA+CQTesting - PSTN		
AUTO ATTENDANT TO CALL QUEUE	SUCCESS	FAILURE
Step 2 of AA+CQTesting - PSTN		
CALL QUEUE TO AGENT	SUCCESS	FAILURE
Step 3 of AA+CQTesting - PSTN		
CALL QUEUE THEN ANSWERED BY AGENT, THEN TRANSFER TO INTERNAL TEAMS USER	SUCCESS	FAILURE
Step 4 of AA+CQTesting - PSTN		
CALL QUEUE NO ANSWER, BACK TO AUTO ATTENDANT	SUCCESS	FAILURE
Step 5 of AA+CQTesting - PSTN		
INTERNAL TEAMS TO AUTO ATTENDANT	SUCCESS	FAILURE
Step 1 of AA+CQTesting - Internal		
AUTO ATTENDANT TO CALL QUEUE	SUCCESS	FAILURE
Step 2 of AA+CQTesting - Internal		
CALL QUEUE TO AGENT	SUCCESS	FAILURE
Step 3 of AA+CQTesting - Internal		
CALL QUEUE THEN ANSWERED BY AGENT, THEN TRANSFER TO INTERNAL TEAMS USER	SUCCESS	FAILURE
Step 4 of AA+CQTesting - Internal		
CALL QUEUE NO ANSWER, BACK TO AUTO ATTENDANT	SUCCESS	FAILURE
Step 5 of AA+CQTesting - Internal		
OPTIONAL STEPS: TEST AA OPTIONS FOR:		
TRANSFER TO OPERATOR	SUCCESS	FAILURE
TRANSFER TO USER	SUCCESS	FAILURE
Use number option, Voice (Number), Voice (Title)		

FEATURE	STATUS	NOTES
OPTIONAL STEPS CONTINUED >>> TEST AA OPTIONS FOR:		
TRANSFER TO CQ	SUCCESS	FAILURE
Use number option, Voice (Number), Voice (Title)		
TRANSFER TO AA	SUCCESS	FAILURE
Use number option, Voice (Number), Voice (Title)		
DIAL BY VOICE	SUCCESS	FAILURE
Use number option, Voice (Number), Voice (Title)		
CALL QUEUE		
CALL QUEUE DIRECT FROM PSTN	SUCCESS	FAILURE
Step 1 of CQTesting - PSTN		
CALL QUEUE TO AGENT	SUCCESS	FAILURE
Step 2 of CQTesting - PSTN		
CALL QUEUE THEN TRANSFER INTERNALLY USER	SUCCESS	FAILURE
Step 3 of CQTesting - PSTN		
CALL QUEUE DIRECT FROM INTERNAL TEAMS	SUCCESS	FAILURE
Step 1 of CQTesting - Internal		
CALL QUEUE TO AGENT	SUCCESS	FAILURE
Step 2 of CQTesting - Internal		
CALL QUEUE THEN TRANSFER INTERNALLY USER	SUCCESS	FAILURE
Step 3 of CQTesting - Internal		
CALL GROUPS FROM APP		
SIMULTANEOUS RING	SUCCESS	FAILURE
HEIRARCHICAL RING	SUCCESS	FAILURE
RING THEN FORWARD	SUCCESS	FAILURE
BASIC FORWARD	SUCCESS	FAILURE
TEAMS MEETING AUDIO CONFERENCING		
SEND OUT MEETING INVITATION	SUCCESS	FAILURE
JOIN MEETING VIA TEAMS	SUCCESS	FAILURE

FEATURE	STATUS	NOTES
TEAMS MEETING AUDIO CONFERENCING CONTINUED >>>		
JOIN MEETING VIA AUDIO CONFERENCING BRIDGE	SUCCESS	FAILURE
RECORD MEETING	SUCCESS	FAILURE
SHARE FILES	SUCCESS	FAILURE
Check for internal and external access		
TAKE NOTES	SUCCESS	FAILURE
Check for internal and external access		
TEAMS MEETING ROOM		
SEND OUT MEETING INVITATION FROM THE MEETING ROOM	SUCCESS	FAILURE
JOIN MEETING VIA TEAMS	SUCCESS	FAILURE
JOIN MEETING VIA AUDIO CONFERENCING BRIDGE	SUCCESS	FAILURE
RECORD MEETING	SUCCESS	FAILURE
SHARE FILES	SUCCESS	FAILURE
Check for internal and external access		
TAKE NOTES	SUCCESS	FAILURE
Check for internal and external access		

Misc pending: outbound caller id number manipulation, inbound caller id NAME display on desktop phones (works on softphone and mobile client).